

निवेशक संबंध कक्ष  
प्रधान कार्यालय :  
स्टार हाउस, सी-5, "जी" ब्लॉक,  
8वीं मंजिल,  
बान्द्रा कर्ला संकुल,  
बान्द्रा (पूर्व),  
मुंबई - 400 051  
दूरध्वनि : (022)- 6668 4490  
फैक्स : (022)- 6668 4491  
ईमेल : headoffice.share@bankofindia.co.in



INVESTOR RELATIONS CELL  
HEAD OFFICE :  
Star House, C-5, "G" Block,  
8th Floor (East Wing),  
Bandra- Kurla Complex,  
Bandra (East)  
Mumbai – 400 051  
Phone : (022)- 6668 4490  
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संदर्भ क्र. Ref. No.: HO:IRC:SD:2021-22:12

दिनांक Date: 06.04.2021

|                                                                                                                                                                |                                                                                                            |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| <b>Script Code: BANKINDIA</b>                                                                                                                                  | <b>Script Code : 532149</b>                                                                                |
| The Vice President – Listing Department,<br>National Stock Exchange of India Ltd.,<br>Exchange Plaza,<br>Bandra Kurla Complex, Bandra East,<br>Mumbai 400 051. | The Vice-President – Listing Department,<br>BSE Ltd.,<br>25, P.J. Towers, Dalal Street,<br>Mumbai 400 001. |

Dear Sir/Madam,

**Statement showing Investor Complaints in Compliance of  
Regulation 13(3) for the Quarter ended 31<sup>st</sup> March, 2021**

In compliance of Regulation 13 (3) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are giving herewith the statement showing Investor Complaints for the quarter ended 31<sup>st</sup> March, 2021:

| Sr. No. | Particulars                                                  | Number of Investor Complaints |
|---------|--------------------------------------------------------------|-------------------------------|
| 1.      | Pending at the beginning of the quarter                      | 0                             |
| 2.      | Received during the quarter                                  | 4                             |
| 3.      | Disposed of during the quarter                               | 4                             |
| 4.      | Remaining unresolved at the end of the quarter<br>31.03.2021 | 0                             |

We request you to take a note of the above.

Thanking you,

भवदीय Yours faithfully,

(Rajesh V Upadhy)

कंपनी सचिव Company Secretary



Encl: Certificate from RTA.



**BANK OF INDIA**

**Statement showing redressal of Investor's Complaints pursuant to regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulation 2015 during the quarter ended 31.03.2021**

| <b>Particulars</b>                                                   | <b>No. of Complaints</b> |
|----------------------------------------------------------------------|--------------------------|
| <b>Investor's complaints pending at the beginning of the Quarter</b> | <b>0</b>                 |
| <b>Investor's complaints received during the Quarter</b>             | <b>4</b>                 |
| <b>Investor's complaints disposed during the Quarter</b>             | <b>4</b>                 |
| <b>Investor's complaints pending at the end of the Quarter</b>       | <b>0</b>                 |

**For Bigshare Services Pvt.Ltd.**

**Jibu John**  
**Authorised Signatory**

**CIN : U99999MH1994PTC076534**

**(An Association Company of Transfer Online Inc., USA)**