

## **The FAQs on the COVID 19 Regulatory Package:**

1. **Which are the lending institutions covered by the moratorium requirement?**  
All commercial banks (including regional rural banks, small finance banks and local area banks), co-operative banks, all-India Financial Institutions, and NBFCs (including housing finance companies and micro-finance institutions).
2. **What is meant by moratorium on term loan?**  
It is a repayment holiday, with an option not to pay during the moratorium period.
3. **Has Bank approved a moratorium?**  
Yes, Bank has allowed moratorium period on the Instalment + Interest for TL(including Non-EMI/EMI/Bullet Payment Loans/Credit Card Dues) and interest in case of working capital facilities
4. **From what date can the moratorium be granted?**  
Moratorium is granted for instalments/interest falling due between 01.03.2020 to 31.05.2020.
5. **Is the moratorium on Instalments or interest or both?**  
Moratorium is applicable for both Instalments and Interest.
6. **What shall be the moratorium period?**  
Moratorium period is for three months i.e. March 1, 2020 to May 31, 2020.
7. **Will the interest accrue during the moratorium period?**  
Yes.
8. **Will there be delayed payment charges for the missing instalments during the moratorium period?**  
No.
9. **Whether the auto debit will be effective during moratorium period?**  
All auto debits including ECS, PDC, Standing instruction are stalled during moratorium period.
10. **Which of the loans shall be considered eligible for the relaxation?**  
All term loans and WC limits outstanding as on March 1, 2020.
11. **Is the moratorium applicable to personal loans also?**  
Yes, including Agriculture TL, Corp Loan and all Retail Loans.
12. **How will the moratorium be effective in case of working capital facilities?**  
The accumulated/accrued interest for the period will be paid after the expiry of the deferment period i.e. 1<sup>st</sup> June.
13. **Is the lending institution required to grant the moratorium to all categories of borrowers?**  
Yes

**14. Can the borrower pay in between the moratorium period?**

Yes, at borrower's discretion

**15. Will such payment be considered as prepayment?**

No.

**16. The grant of the moratorium is also a stoppage of NPA classification?**

NPA Norms (IRAC Norms) are not applicable during this moratorium period that is 01.03.2020 to 31.05.2020. However, the overdue payments on or before February 29, 2020 will attract current IRAC norms.

**17. Is grant of moratorium a type of restructuring of loans?**

No.

**18. What will be the impact on the loan tenure and the EMI due to the moratorium?**

Loan /EMI tenor will be extended by 3 months. s if example, the left over repayment is 12 months, now it will be extended to 15 months, comprising of 3 months moratorium and 12 months of repayment schedule.

**19. The moratorium have an impact on its CIBIL score?**

No. There will be no adverse impact on the credit history of the beneficiaries.