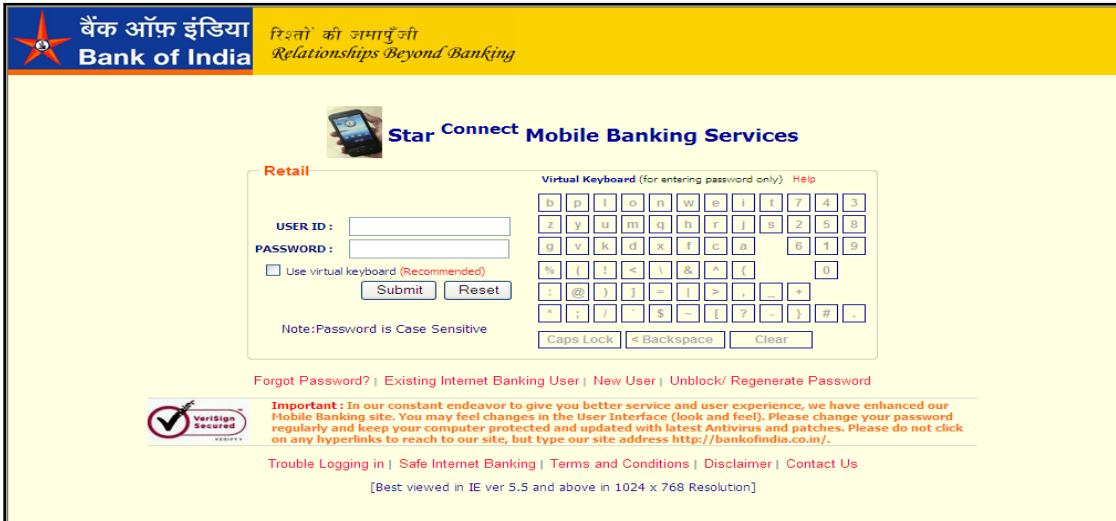


Star^{Connect} Mobile Banking

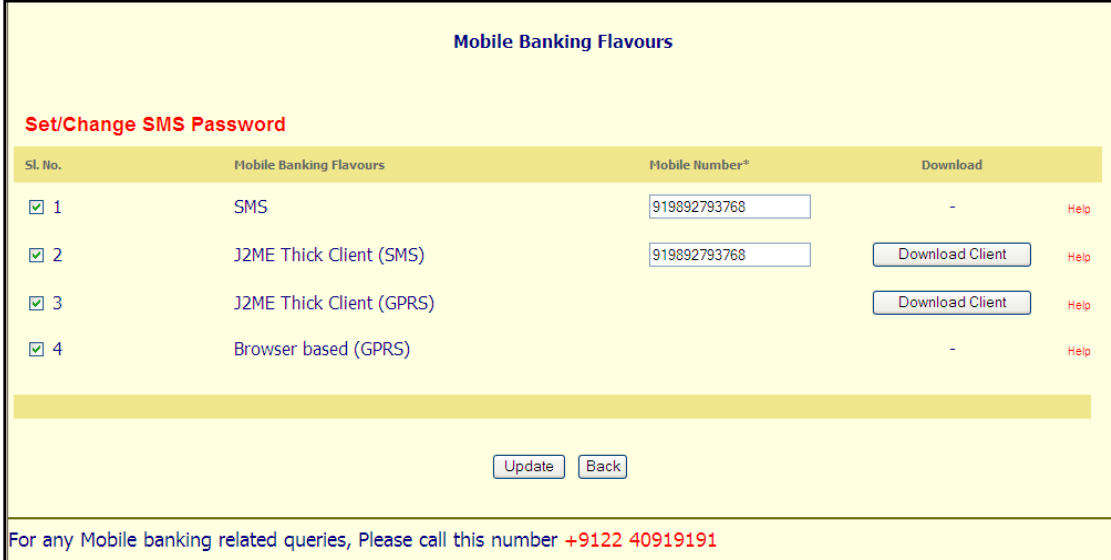
Mobile Banking on SMS:

After availing the facility, you can set your SMS Password as under:

- Logon to www.bankofindia.co.in
- Click on [Mobile Banking](#) link
- Click on [Star^{Connect} Mobile Banking](#) link.
- Logon to Mobile Banking application using your Mobile Banking Userid & Password. (Internet banking and Mobile Banking Userid & Password are same).



- Provide registered mobile number and Click Set/Change SMS Password to set or change SMS password (4 digits).



Sl. No.	Mobile Banking Flavours	Mobile Number*	Download
<input checked="" type="checkbox"/> 1	SMS	<input type="text" value="919892793768"/>	- Help
<input checked="" type="checkbox"/> 2	J2ME Thick Client (SMS)	<input type="text" value="919892793768"/>	<input type="button" value="Download Client"/> Help
<input checked="" type="checkbox"/> 3	J2ME Thick Client (GPRS)		<input type="button" value="Download Client"/> Help
<input checked="" type="checkbox"/> 4	Browser based (GPRS)		- Help

For any Mobile banking related queries, Please call this number **+9122 40919191**

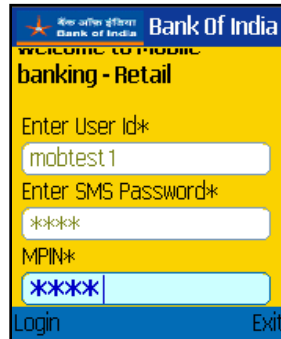
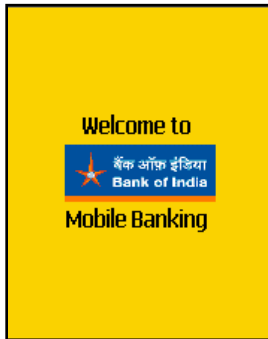
After setting your SMS password, you can use the facility as under –

- Send SMS to **+919810558585**, in following format –
 (Please provide a Space between keyword, password and other parameters):

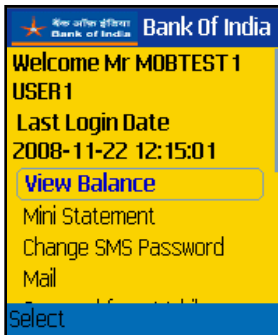
Sl.No	Purpose	Keyword	Message Format	Example
1	Balance Enquiry	BAL	a. BAL <SMS Password> b. BAL <SMS Password> <Account number> In 'a' above, primary a/c will be considered	a. BAL 1111 b. BAL 1111 012211100012345
2	Last 5 Transaction	TRANS	a. TRANS <SMS Password> b. TRANS <SMS Password> <Account number> In 'a' above, primary a/c will be considered	a. TRANS 1111 b. TRANS 1111 012211100012345
3	Cheque Status	CHQSTS	a. CHQSTS <SMS Password> <Cheque No> b. CHQSTS <SMS Password> <Cheque No> <Account No> In 'a' above your primary a/c will be considered	a. CHQSTS 1111 12345 b. CHQSTS 1111 12345 012211100012345
4	Change Password	CHGPWD	CHGPWD <Old Password> <New Password>	CHGPWD 1111 2222
5	Suspend Facility	SUSP	SUSP <SMS Password>	SUSP 1111

How to use Thick Client (J2ME) SMS Mobile Banking –

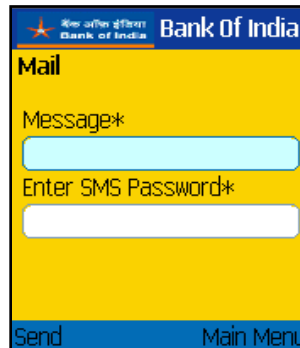
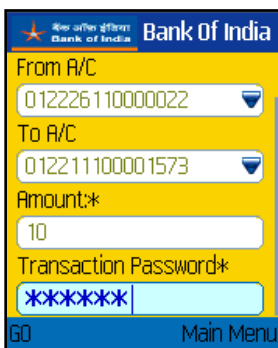
After downloading and installing Mobile Banking Application on to Mobile phone Handset, Login to Mobile Banking using User ID, SMS Password and MPIN. When “Send item to +919810558585” displayed, select YES.



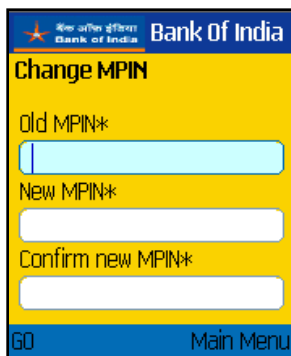
After Successful Login, Menu will be displayed. Select relevant option by scrolling Up/Down. Select Account In case of multiple accounts, select specific account and press “GO”



- **View Balance** - Select account, enter SMS Password and press Go. Account Number and Balances are displayed.
- **Mini Statement** - Select account, enter SMS Password and press Go. Account Number and Last 5 Transactions are displayed.



- **Self Funds Transfer/ Third Party Funds Transfer** - Select From and Select/Enter To Account for Funds Transfer. Enter Amount, SMS Password, Transaction Password and press GO. After successful Transaction, Transaction number will be displayed.
- **Change SMS Password** - Select Change SMS Password option, enter SMS Password, enter New SMS Password and Confirm SMS Password. Press GO to complete the process. On successful completion "SMS Password Changed Successfully will be displayed".
- **Mail** - Select Mail option, type message, enter SMS Password and press GO. The mail will be sent to Relationship Manager.



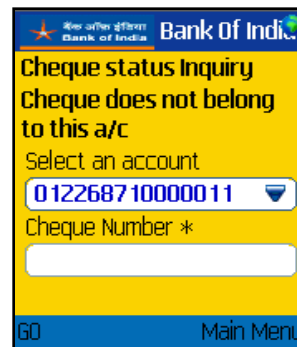
Bank of India
Change MPIN

Old MPIN*

New MPIN*

Confirm new MPIN*

GO Main Menu



Bank of India
Cheque status Inquiry
Cheque does not belong to this a/c

Select an account
012268710000011

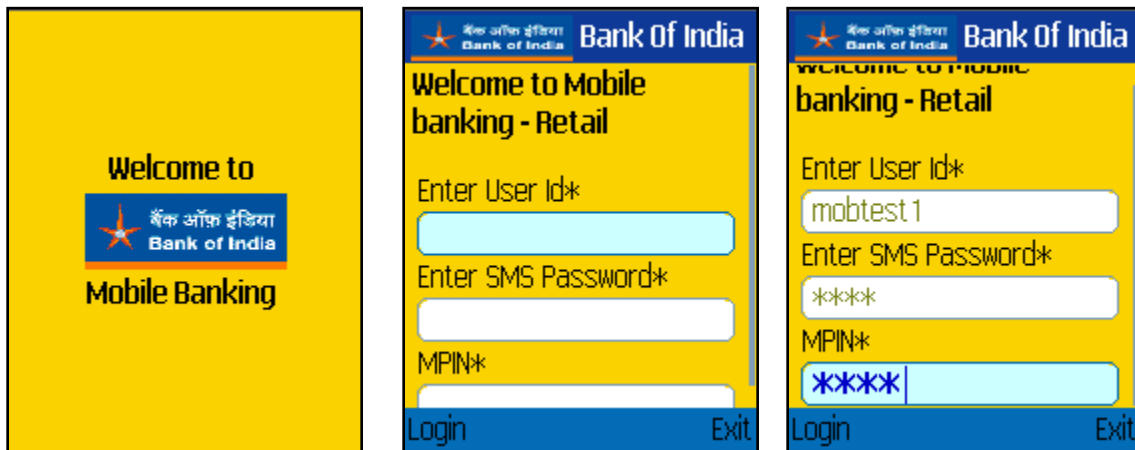
Cheque Number *

GO Main Menu

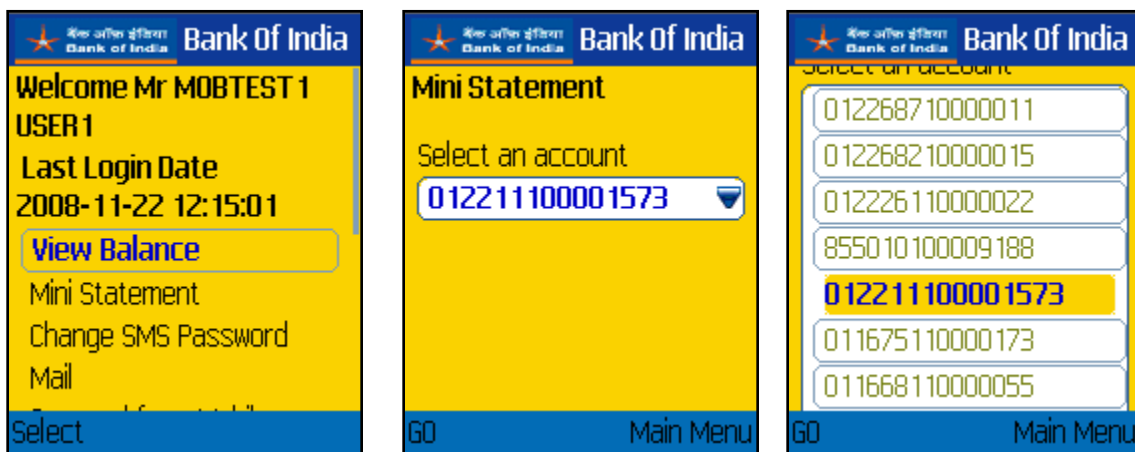
- **Cheque Status Inquiry** - Select Account and Enter Cheque Number, SMS Password and. Account No, Cheque No and Cheque Status will be displayed.
- **Change MPIN** - Select and enter Old MPIN, enter New MPIN, Confirm New MPIN and press GO. MPIN Changed Successfully will be displayed.
- **Suspend from Mobile Banking** - Select and enter SMS Password and press GO. Mobile Baking for this flavor will be suspended.

How to use Thick Client (J2ME) GPRS Mobile Banking –

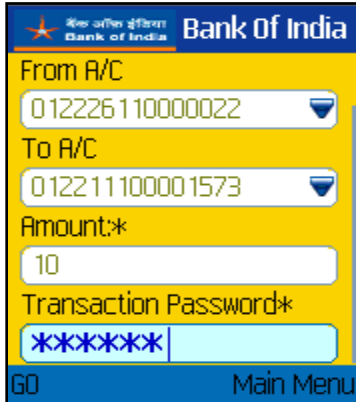
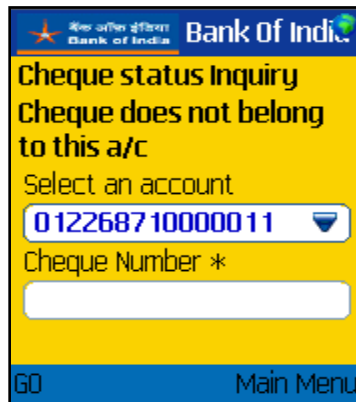
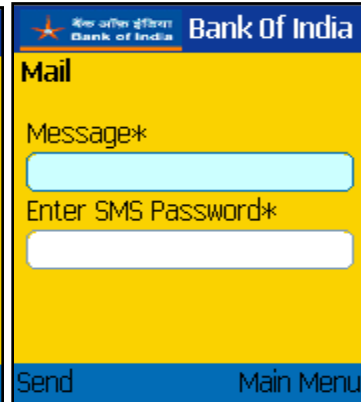
After downloading and installing Mobile Banking Application on to Mobile Handset, User needs to Login to Mobile Banking from Mobile Handset from Applications and enter User ID, SMS Password, MPIN. When “Allow Network access?” displayed, select YES.



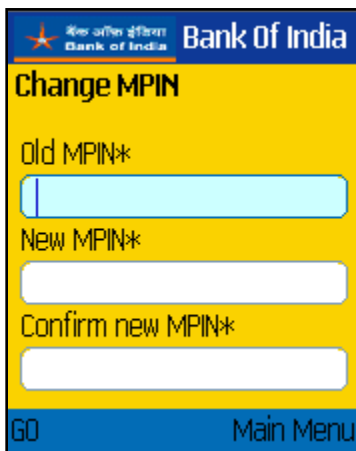
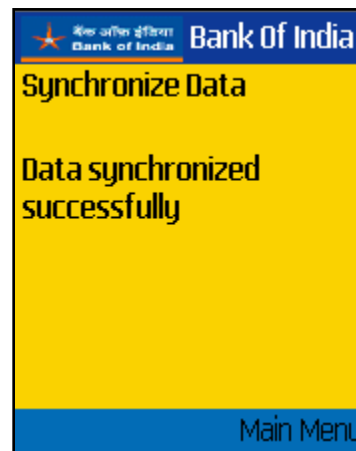
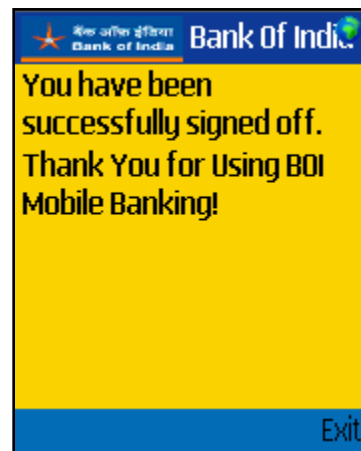
After Successful Login, Menu will be displayed. Select relevant option by scrolling Up/Down. Select account. In case of multiple accounts, pressing Main Button/Joystick select specific account by scrolling and press “GO”



- **View Balance** - Select account press Go. Account Number and Balances are displayed.
- **Mini Statement** - Select account press Go. Account Number and Last 5 Transactions are displayed.

- **Self Funds Transfer** - Select From, To Account for Funds Transfer, Enter Amount, Enter Transaction Password and press Go. Funds are transferred and Transaction No is displayed.
- **Third Party Funds Transfer** - Select From Account and Enter To Account Number for Funds Transfer, Enter Amount, Enter Transaction Password and press Go. Funds are transferred and Transaction No is displayed.
- **Cheque Status Inquiry** - Select Account and Enter Cheque Number. Account No, Cheque No and Cheque Status is displayed.
- **Mail** - Select Mail, type message, enter SMS Password and press SEND. The mail will be sent to Relationship Manager.

- **Change SMS Password** - Select and enter SMS Password, enter New SMS Password, Confirm SMS Password press GO. SMS Password Changed Successfully is displayed.
- **Change MPIN** - Select and enter Old MPIN, enter New MPIN, Confirm New MPIN and press GO. MPIN Changed Successfully is displayed.
- **Activity Inquiry** - Select and enter From Date and To Date and press GO. Activity details between these two dates are displayed.
- **Synchronize Data** - Select and enter Data Synchronized successfully will be displayed.
- **Suspend from Mobile Banking** - Select and enter SMS Password and press GO. Mobile Baking for this flavor will be suspended.
- **Sign off** - Select and press Logout. You will be logged off from Mobile Banking and message relevant message is displayed.

Mobile Banking on GPRS (Browser based):

After availing the facility,

- Visit our Mobile Banking Site at <https://mobile.bankofindia.com/mBank/> and click on hyperlink Retail Banking.
(Site address needs to be typed in the browser of your Mobile handset and you should have subscribed to GPRS facility from your Mobile Service Operator.)



- Please provide your Internet Banking User ID and Login Password.
- After successful login, you can avail following functionalities:

1	Accounts (Operative, Deposit, Loan)	View Balance	To view available balance for the selected account.
		Mini Statement	Last five Transactions.
		Account Statement	Statement of account for the specified period.
		Cheque Book Inquiry	To know the Cheque books issued in a specified period.
2	Mail	View	To view Mails
		Compose	To send a mail to Relation Ship Manager
3	Options	Change Password	To Change Login Password
4	Activity Inquiry	Activity done by the customer in a specified period	
5	Sign Off	To logout from Mobile Banking application.	

Some Dos and Don'ts

- *Please always destroy the PIN Mailer containing your Password, after memorizing the same.*
- *Always type www.bankofindia.com in your browser address bar to log on to our site.*
- *Do not use common names as your Password, which may be easy for others to guess. Keep your Password complex.*
- *Please do not divulge/ reveal your Password to anyone, even to a Bank Staff.*
- *Never disclose your Password/s on emails.*
- *Do not click on any links embedded in emails received by you from any source (including Bank of India) for logging on to our Star Connect Internet Banking Services.*
- *Please beware of phishing mails.*

We welcome your suggestions/ feedback, for which you may write to us at boi.starconnect@bankofindia.com or call us on 91-22-40919191.
